



SIPBRIGADE

Easily monitor and manage VoIP call quality for your customers

PRODUCT GUIDE

SIP BRIGADE is a VoIP and network quality analyser and manager, developed to provide real-time insights into the quality of voice service and help troubleshoot call performance for our resellers and their customers.

What is it?

SIP BRIGADE is a dedicated VoIP monitoring platform that reports on quality metrics, including jitter, latency, packet loss, Post Dialing Delay (PDD) and Mean Opinion Score (MOS). **Poor** quality calls are often a result of badly configured equipment, or a conflict between VoIP and network designs or other applications for network resources.

Troubleshooting can be a laborious and time-consuming exercise, with any number of issues potentially impacting the outcome. SIP BRIGADE allows you to easily pinpoint issues, determine the root cause, and troubleshoot quickly and efficiently.



FEATURES AND BENEFITS

SIP BRIGADE uses packet sniffing technology to look at the underlying network attributes from data flow to predict and analyse call quality. By understanding the latency, jitter and packet loss in your customer's network, you'll be able to provide a better voice call quality.

With SIP BRIGADE, you can:

Successfully **monitor, measure** and **manage** your network

Improve end-user perception and **satisfaction**

Proactive **VoIP monitoring** and troubleshooting

Provide consistent **quality of service**

See the **quality of your VoIP** connection at a glance

Comprehensive **alerting** and **reporting**

Real-time **voice stream analytics**

Voice quality association with network performance

Reduced mean-time-to-repair (MTTR)

End-to-end **Voice quality monitoring**

Pictorial views of **network performance**

WHY DO YOU NEED SIP BRIGADE?

Delivering high voice quality

A major concern for VoIP deployments is maintaining the high level of voice quality people are used to from traditional phone services. Proactively manage your customers' voice networks, across thousands of simultaneous calls, and eliminate breaks in conversation, dropped calls, echo and noise.

SIP BRIGADE is your all-in-one VoIP monitoring tool that lets you monitor, measure and manage the user experience better than ever before.

WHAT DOES IT **COST?**

Set up cost: R199

Base monthly cost: R199 per user

All prices are exclusive of VAT